

Starcia M. Ague

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PROFESSIONAL OBJECTIVE: Apply my professional and personal experience, advocacy commitment, knowledge and skills to facilitate and support the principles of justice, re-entry, and rehabilitation for members of vulnerable populations, especially youth, disabled individuals, families and communities supporting transitioning individuals.

KNOWLEDGE, SKILLS, AND ABILITIES

Policy, Practice and Process Improvement

- Through active participation in the Washington State Partnership Council on Juvenile Justice, developed intermediate to advanced understanding of federal juvenile justice laws and state and local laws and practices impacting youth involved in, or at risk of involvement in, the juvenile justice system
- [Participated in or conducted or facilitated] Youth Policy Review monthly meetings and created fundamental fairness and equitable treatment of all system participants
- Developed and implemented youth committee infrastructure, programming and youth development activities. Increased the engagement and visibility of youth voice on the council
- Worked collaboratively with Juvenile Rehabilitation (JR) staff, administration and community partners to identify and research areas for policy and practice changes that will create a system that is more sensitive and responsive to the cultural and socioeconomic diversity of youth in the system

Customer Inclusion & Participation

- Engaged and coached incarcerated youth at Echo Glenn, Green Hill School and other JR facilities to participate in youth voice activities, including establishing united youth councils. Addressed and managed institutional and individual barriers to incorporating youth voice within facilities, and continue to manage conflict as it arises and build confidence in the approach
- Encouraged advocacy for justice reform through increased client empowerment, and transition support for justice-involved youth and families in partnership with the University of Washington Law School and several other community partners
- Acted as an intermediary between public stakeholders and government representatives as a member of the WA-PCJJ and co-chair of the youth subcommittee to assist in the communication and help create solutions to problems and miscommunication throughout the juvenile justice system

Data/Performance Metrics

- Assisted in the development of a research plan for JR youth and staff survey to collect customer opinions/concerns and other relevant statistical material
- Worked on survey of truant youth and their parents with the school-based juvenile probation officer from the Spokane Co. Juvenile Court [Martin Kolodrob] as part of an evaluation of the effectiveness of the “community truancy board” process developed in the West Valley School District (Spokane) and replicated in other school districts across the state as part of the MacArthur Foundation “Models for Change” Juvenile Justice Reform grant

Grant Development and Research [Do the following items fit with this header?]

- Researched and partnered with programs that help youth develop pro-social values and behaviors, including 180 Program (King County Prosecutors Office), IF Project, Unlash the Brilliance, TeamChild, and Columbia Legal Services
- Recruited and coordinated community organizations to participate in *Juvenile Justice 101*, a project of the MacArthur Foundation Models for Change Initiative that focuses on engaging and informing parents and youth about the juvenile justice system
- Conducted weekly surveys with families involved in *Family Integrated Transitions (FIT)*, and evidence based treatment program for youth incarcerated in the Juvenile Rehabilitation
- Scheduled focus groups and coordinated all details relating to the *Juvenile Drug Court Enhancement Evaluation* project and Defining Engagement in Adolescent Substance Abuse Treatment

Cultural Competence/Diversity/Inclusion

- Documented and tracked corrective action plans implemented by OJJDP related to *State Disproportionate Minority Contact* study (Racial and Ethnic Disparities)
- Helped create a YOP/DOC JR policy to ensure fair and just treatment across the continuum
- Assisted in developing a culturally competent 180 programming as one mechanism to divert youth of color from secure confinement
- Provided research data that assists juvenile justice decision makers in responding to youth diversity in terms of development, culture, gender, needs and strengths to support legislation and statewide policies around education, employment, and housing

Strategic External Relations

- Organized youth presentation panels and coordinate strategic speaking opportunities
- Identified partners, and leverage relationships with key external organizations and leaders to enhance youth treatment outcomes
- Facilitated and implemented assessments, designed action plans, and implemented change strategies matching current abilities and identifying training pathways to ensure continuing opportunities to progressively contribute to business priorities, objectives and overall vision

Program Coordinator/Training

- Attended and served as a presenter at the King County Prosecuting Attorney's (PAO's) innovative 180 Diversion Program for youth in King County. Worked with community partners, the PAO, and youth to shape the program curriculum and develop support for youth involved in the workshops
- Participated in the development of and carried out training in a two-hour workshop for attorneys at the **Washington State Bar Association** Annual *Access to Justice Conference*. The session was entitled *Advocates Unite! Protecting Children's Rights in Times of Economic Crisis: We Can't Afford Not To*.
- Trained law school students and youth impacted by the policy to understand the legislative process and develop strategy and effective messaging around policy goals. Provided coaching and mentoring to law school students and current and former offenders with respect to preparing for meetings with legislators and testifying before legislative committees
- Served as a "teaching resource" to faculty and teaching assistants at several Universities for presentations in classes dealing with juvenile justice/criminal justice/mass incarceration. Background with wide range of government agencies dealing with juvenile justice and social services related to dependency provide valuable supplement to textbook-based learning

Social Media/Customer Engagement

- Managed and provided training, consultation, and technical assistance to Council committees, larger membership, Office of Juvenile Justice staff and JR around youth voice, juvenile justice challenges, and young offender reentry
- Developed social media messaging and an educational video with Council Youth members and Youth Committee to highlight the issues around the distribution of juvenile records

WORK EXPERIENCE:

1/6-PRESENT	Washington State Senate Session Aid	Olympia, WA
10/5-1/5	Washington State Senate Legislative Assistant [for whom?]	Olympia, WA
11/19/13-7/15	Division of Juvenile Justice Rehabilitation Youth and Family Advocate Program Administrator	Olympia, WA
1/3/11 -11/16/13	Division of Public Behavioral Health & Justice Policy Program Coordinator	Seattle, WA
1/08-12/10	Division of Governmental Studies & Services Research Study Assistant	Pullman, WA
8/09-12/09	Division of Public Behavioral Health and Justice Policy Advisory Consultant	Seattle, WA

EDUCATION:

December 2010 **Washington State University**

Pullman, WA

- B.A. in Criminal Justice

December 2008 **Spokane Community College**

Spokane, WA

- A.A. Transfer Degree

VOLUNTEER:

- ACLU Board of Directors Washington State
- Federal Advisory Committee on Juvenile Justice (FACJJ)
- Washington State Partnership Council on Juvenile Justice (WA-PCJJ)
- Co-chair of WA-PCJJ Youth Committee
- Coalition for Juvenile Justice Youth Homeless Advisory Board

PROFESSIONAL REFERENCE:

Listenbee, Robert

The Administrator of the Office of Juvenile Justice and Delinquency Prevention (OJJDP).

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He was appointed by President Barack Obama in February 2013.

PERSONAL REFERENCE:

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Regent Professor

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Dr. Lovrich is an Emeritus Professor at Washington State University Spokane. He was the Director of Governmental Studies and Services for 34 years in service to WSU's Department of Political Science.